i12 TWS Earbuds Pairing Guide

Since i12 TWS earbuds are connected straight from the factory, they'll turn on and pair up automatically when you take them out of the charging case. The left earbud will flash blue, and the red LED light on the right earbud will turn off when they're paired successfully.

How do you connect i12 TWS earbuds to your phone?
These i12 TWS earbuds support both binaural and monaural connections.
For binaural connection:
Step 1: Take both headphones from the battery case at the same time so that the earbuds flash red and blue.
Step 2: Turn on the phone's Bluetooth and search for compatible devices (i12).
Step 3: After successful connection, the word 'connected' will appear on the screen.
For monaural connection:
Step 1: Take one of the earbuds from the battery case so that both red and blue lights flash on the earbud.
Step 2: Turn on the phone's Bluetooth and search for compatible devices (i12).
Step 3: After successful connection, the word 'connected' will appear on the screen.

How do you reset i12 TWS earbuds?
Step 1: Delete pairing information for left and right earbuds from your device. In pairing mode, click the power button five times until the LED starts flashing red.
Step 2: Hold the function key down for 5 seconds to turn on the i12 TWS.
Step 3: Enter pairing mode, which lasts for around 5 seconds to hear the 'pairing mode' sound.
Step 4: When the left earbud flashes blue, and the right earbud light is off, pairing has been accomplished successfully.

When connected, the left earbud 'beeps' - is that normal?
1. If the i12 TWS headset uses the left earbud, it is possible that the left earbud will try to search for the right one after an interval.
2. Another scenario is that the power level for the headphones is insufficient, or the Bluetooth signal is weak, however the beeping sound does not necessarily indicate these factors.
3. If the i12 TWS headset continues to emit a beep, try resetting the i12 TWS headset.

Why does only one of the i12 TWS earbuds work after connection? If you've connected the i12 TWS, but only one of the earbuds works, it's possible that you've activated monaural mode, or that the connection is poor. In this event, try restarting your i12 TWS.