Children's Smartwatch 4G - GPS + SIM



1. Before starting

- Check if the watch is the correct model and has complete accessories in the package.
- Prepare a 4G LTE SIM card, can ask for your dealer if you have any questions. (Please turn off the watch before inserting the SIM Card)
- Necessary to activate data flow, GPRS and caller display functions.
- Download the APP in your cell phone and ask your carrier for the bar code or QR code.

2. Install the Nano-SIM card

- Make sure the device is off the power.
- Take off the SIM card protective cover. Use the provided tool to take the SIM tray out.
- Place a Nano-SIM card into the SIM tray and make sure that the card's chip part is on the up side. Then put the tray back in and install the protective cover. (If the model does not have a SIM tray, just directly insert the Nano-SIM card into the slot and make sure that the card's chip part is on the up side.)

3. Switch on and off

Switch on:

- If the device is off the power, long press the power button to turn on the device.

Shut down:

- Enter the settings, choose the power off option.
- When the device is crashed, you can use remote shut down on the PC or Mobile client.
- When there is not a SIM card, long press the power button to turn the device

4. Functional area diagram



1. Camera
2. MIC
3. SIM Card Slot
4. Back
5. SOS Button
6. Power

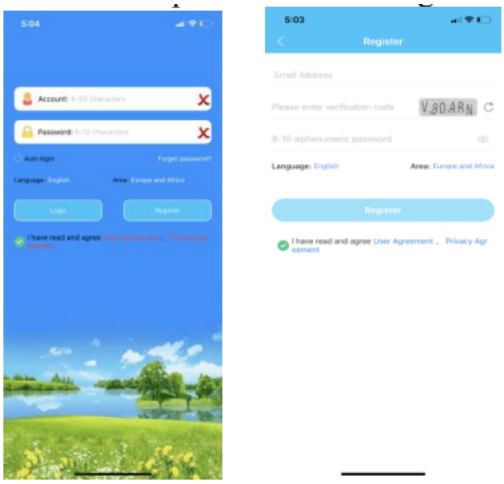
5. Download the APP

- Medium

Scan the QR Code below to download the APP and install directly.
Enter the device information option in the watch and find the QR code to scan download.

- Register and login in

Please follow the steps in the APP to register and login in.



- Bind with the device

Login in the APP and find the correct device. The correct device type is SMART WATCH. Enter the registration code to bind with the device.

About the registration code:

1. Scan the QR code on the back of the device or manually enter the 15 numbers length code.
2. Enter the device information page and find the registration code option, scan or manual input.



6. Functions

Location: GPS + AGPS + LBS + WIFI Location real time on Map.
Trace: Find the trace in APP.

Safety area: Set fence(safety area) in the device(Max 3 fences), And notify you in APP when the watch wearer reaches or out of the appointed area.
Weather: Automatically update the weather of the local region. In the primary page just slide from the bottom of the screen to enter the weather quickly.
Contact: Setting up a maximum 15 members of your friends or relatives in APP.
Dial interface: Dial interface is supported. You can turn on or off this function in the switch settings of APP.
SOS: 3 emergency contacts can be set. Press the SOS BUTTON(The button on some models is the power button) for 3 more seconds and it will make an emergency call to the appointed contacts in turn. If there is no one answering, it will continue to dial twice in turns and stop.
Message notification: Notify you when the device turns on or off the SOS function in SMS. (The fees of SMS are calculated according to your local carrier)
Alarms: Set 3 alarm clocks
Camera: Take a photo
Gallery: Save the photos, and you can delete them or upload photos to the APP.
Remote photo-taking: Enter the interface in the APP and click the “Remote Photo” option to remotely control the watch and the photo will upload to the APP.
Micro chat: Real time chat between the device and the APP.
APP can text or send 15s voice messages to the device. And the device can read one unread message each time and only send voice messages.
Video call: Make a video call with the bind account on Mobile or other device.
Do not disturb: Set 4 periods in one time. Block all calls and keep silent mode in this appointed period.
Setting: Change UI (Some model is not adapted), Volume (Medium, Ringtone, Alarms, Power on and off), Brightness, Date and time, Volte, Power off, About device (Model, Version, IMEI)

What is in Device Information

1. Registration code: Scan it to register device.
2. Official account: Scan it to follow us to get more information.
3. APP download: Download the Setracker APP

Quick math: Game for kids.
Stopwatch: For time measuring
Calculator: For usual math calculating
Members: Show the account of family members who are bound with the device.
Scenarios: 3 modes (Normal, Battery saving, Follow), the default is Normal mode.
Love heart: You can set this in the APP. And the Love heart can be only shown on the interface of watch.
Remote shut down: Remote shutting down order to the watch when it is powered on.
Remote restart: Send a remote restarting message to the watch. And restart the device.

Problems fixing

If the device can not connect to the server in your first time of using, and on the APP shows the device is out of line. Please check the following conditions:

1. Your SIM card is 4G and the network is normal or not.
2. Data flow service is turned on and normal or not.
3. The ip and port, or the IMEI is correct or not. The IMEI code on the device shall be the same as the factory code. You can get the code by send message **pw,123456,ts#** to the watch. (The watch has a SIM card. And the message is texted in **ENGLISH**).
4. If it is still not working, please ask the seller for more details and help.
5. If you can not register, there are 2 problems usual:
    - The code of device does not exist or it has registered before, under this condition you must ask for your seller for help.
    - The account has been registered before. Under this condition, just changing this account is OK.